

#Notification- T-21016/271/2020-eHealth/04

**NOTIFICATION**

New Delhi, 21<sup>st</sup> December 2020

**NATIONAL DIGITAL HEALTH MISSION: HEALTH DATA MANAGEMENT POLICY  
ISSUE OF HEALTH ID**

Pursuant to the publication of the National Digital Health Mission (NDHM) Health Data Management Policy ("HDM Policy") on 14.12.2020, the National Digital Health Mission ("NDHM") hereby notifies the following:

**1. Issue of Health ID**

Pursuant to Clauses 15.2, 17.3(a) and 17.4 of the HDM Policy, the following are the means for the issue of a Health ID:

- 1.1. A Health ID shall be issued electronically through the website(s) or mobile app(s) integrated with the National Digital Health Mission (NDHM) for this purpose, list of which shall be made available at [ndhm.gov.in](http://ndhm.gov.in)
- 1.2. A Health ID may be issued through either the self-registration method as per Paragraph 1.4, or through the assisted mode of registration as per Paragraph 1.5 below.
- 1.3. The issue of a Health ID through the methods set out under Paragraph 1.2 shall require the provision of basic demographic details and the use of a method of authentication as specified in Paragraph 2. To ensure inclusiveness, a Health ID may be issued through smartphone/ feature phone or even without a phone through assisted mode.
- 1.4. **Self-registration:** A data principal may request for the creation of a Health ID through the websites or mobile applications integrated with the NDHM for this purpose referred to in Paragraph 1.1 by providing the following information:
  - (a) Name,
  - (b) Year of Birth,
  - (c) Gender,

- (d) State and District, and
- (e) either Mobile Number or Aadhaar Number (or any other ID notified by NDHM from time to time as per Paragraph 2.2 and 2.3 below)

1.5. **Assisted mode:** Alternatively, a data principal may request for the creation of a health ID at any of the health facilities registered with NDHM's Health Facility Registry, as referred to in Paragraph 6.

## 2. Verification of Health ID

Pursuant to Clauses 15.3, 17.3(b) and 17.4 of the Policy, the following are the means for the verification of a Health ID:

- 2.1. A data principal may verify their Health ID using the modes of verification specified by the NDHM, including but not limited to:
  - a) Mobile One-Time Password based verification; or
  - b) Aadhaar-based authentication (One-Time Password based/ demographic/ biometric); or
  - c) Verification through other technological systems or registries as per Paragraph 2.2; or
  - d) Verification of other identity documents as per Paragraph 2.3
- 2.2. The identity of a data principal may be verified through the following technological systems or registries, where the data principal enrolled or registered with such systems or registries, as the case may be:
  - a) AB-PMJAY
  - b) Any other technological systems or registries as may be specified by the NDHM from time to time
- 2.3. Alternatively, the identity of a data principal may be verified through the following identity documents provided by such data principal:
  - a) Aadhaar
  - b) Ration card
  - c) Any other identity documents notified from NDHM from time to time

## 3. Recovery of data in the case of forgetting or loss of Health ID

Pursuant to Clause 15.7 of the Policy, the following is the manner in which a data principal may recover their data in the instance that such data principal is unable to access the data linked with their Health ID:

- 3.1. In the event that the data principal loses their Health ID or forgets details related to the same, they can recover personal data linked with such ID using the "Recover your Health ID" or similar functionality provided in the Health ID mobile app(s) or websites(s) as mentioned in clause 1.1.

The identity of the data principal for the purposes of recovery of personal data under this Paragraph may be verified through the means specified in Paragraph 2.

#### **4. Deactivation and activation of Health ID**

Pursuant to Clause 15.8 of the Policy, the following is the procedure in relation to deactivation and activation of Health ID:

- 4.1. A data principal may deactivate their Health ID by using such functionality as provided in the website/ mobile app for this purpose and subsequently activate it at any time
- 4.2. Where a data principal deactivates their Health ID, the following measures shall be taken:
  - a) The status of the Health ID shall be changed to deactivated and will be changed to activated only on the request of the data principal.
  - b) Where the status of a Health ID is deactivated:
    - b.1 Subsequent access to the Health ID or personal data linked with such health ID, by any entity, shall be prevented until the data principal chooses to re-activate their Health ID.
    - b.2 Linkages to the Health ID, and linkages to the health records linked with such Health ID shall be deleted from entities in NDHM ecosystem
    - b.3 Subject to any applicable law or any other applicable policy, only the demographic data of the data principal will be retained in accordance with the Policy.

#### **5. Opting out of the NDHE**

Pursuant to Clause 16.2 of the Policy, the data principal shall have the choice of opting-out of the NDHE by using such functionality as provided in the website/ mobile app for this purpose.

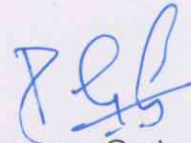
- 5.1. Opting-out of the NDHE system shall lead to deletion of their Health ID, de-linking of their personal data across data fiduciaries and the removal of personal data linked with such ID.
- 5.2. Where a data principal chooses to opt-out of the NDHE, the Health ID, demographic information related to such Health ID, linkages to the Health ID and linkages to any health records linked with such Health ID shall be deleted from NDHM ecosystem.

#### **6. Authorisation for the purpose of issue of Health ID**

Pursuant to Clauses 17.1 and 17.4 of the Policy, the following Health ID Providers will be authorised to issue Health IDs:

6.1. Every Health Facility which is registered with Health Facility Registry (HFR) under the Policy shall be authorized to issue Health IDs via assisted mode as specified in Paragraph 1.5.

6.2. Other entities as may be authorised from time to time.



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