

T-21016/271/2020-eHealth
Government of India
National Digital Health Mission

#Notification- T-21016/271/2020-eHealth/02

NOTIFICATION

New Delhi, 21st December, 2020

**NATIONAL DIGITAL HEALTH MISSION: HEALTH DATA MANAGEMENT POLICY
SUSPENSION OR CANCELLATION OF HEALTHCARE PROFESSIONAL ID OR
FACILITY ID**

Pursuant to the publication of the National Digital Health Mission (NDHM) Health Data Management Policy ("HDM Policy") on 14.12.2020, and clause 35.1 of said HDM Policy, the NDHM hereby sets out the following in relation to the suspension or cancellation of a Facility ID or Healthcare Professional ID for the non-compliance with the provisions of the Policy:

The NDHM, on its own knowledge, or on receipt of a complaint, that a person to whom the Policy is applicable as under Clause 35.1 is in violation of the provisions of the Policy, shall proceed in the following manner:

- 1.1 The NDHM shall issue a notice to show cause to the person who is suspected to be in violation of the Policy calling upon them to respond within 7 days as to why action under Clause 35.1 should not be taken against them.
- 1.2 After receipt of the notice as under Paragraph 1.1 above, the person in question shall submit a representation in this regard (along with relevant supporting materials, if any).
- 1.3 Upon receiving the representation as set out under Paragraph 1.2 above, the NDHM shall examine the same and provide the parties an opportunity to be heard. Thereafter, the NDHM shall determine the suitable action to be taken against the person, where such action may include suspension or cancellation of the Healthcare Professional ID and the Facility ID, as the case may be.
- 1.4 The NDHM shall, upon deciding what action is to be taken against the person as under Paragraph 1.3 above, issue an order providing reasons in writing for such decision.
- 1.5 The representation referred to in Paragraph 1.2 above may be sent by email to gro.ndhm@nha.gov.in or by post to:

Grievance Redressal Officer
National Digital Health Mission,

*National Health Authority
9th Floor, Tower-1, Jeevan Bharati Building,
Connaught Place, New Delhi-110001.*

1.6 Notwithstanding the above, where:

- (a) the right to practice or work of a healthcare professional as under the Policy has been suspended, by the Central Government or State Government or relevant competent authority; or
- (b) the license/ right to operate of any health facility as under the Policy has been suspended by the Central Government or a State Government or a competent authority,

Deemed suspension shall be in effect in such cases. The concerned person will be responsible for informing NDHM of the same and not operating within the NDHM ecosystem with immediate effect.

1.7 In the event that the relevant competent authority has reinstated the right of a healthcare professional or a health facility to practice or license/ right to operate, and the NDHM has received notice of the same, then such healthcare professional or health facility shall be permitted to participate in the NDHE.

1.8 In the event of termination/ cancellation of right of a healthcare professional to practice or the right of a health facility to operate by relevant competent authority, deemed cancellation of such healthcare professional/ facility shall be in effect. The concerned person will be responsible for informing NDHM of the same and not operating within the NDHM ecosystem with immediate effect.

1.9 Without prejudice to what is contained above, a person to whom the Policy applies as under Clause 35.1, may also be liable to action as per any other law as may be applicable.



(Dr. Praveen Gedam, IAS)
Mission Director, NDHM and
Additional Chief Executing Officer, National Health Authority